

## Willow Road Questionnaire Findings

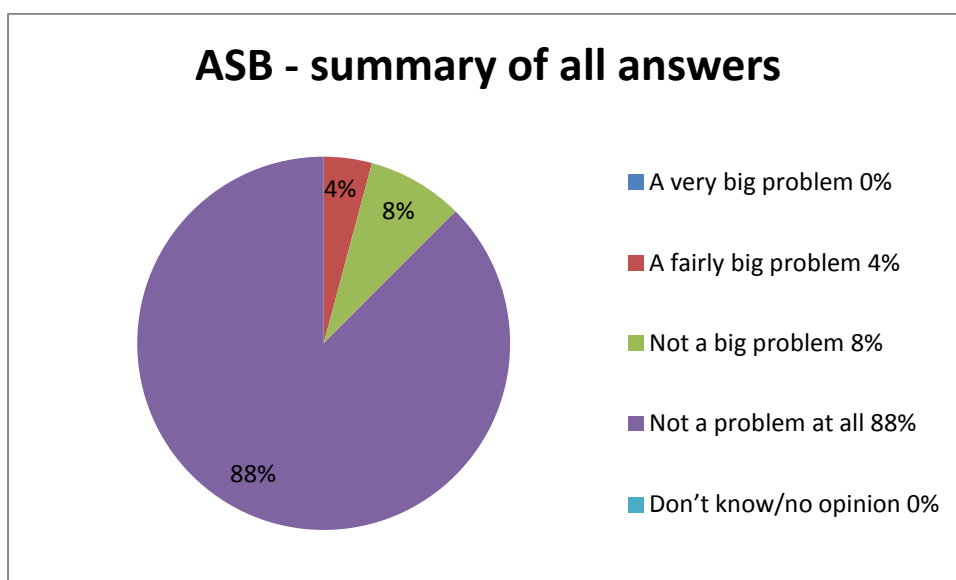
Survey carried out on Friday 29<sup>th</sup> March, Monday 1<sup>st</sup> April & Monday 8<sup>th</sup> April 2019.

### Background

There are twenty four properties at the Willow road sheltered scheme, at the time of the survey twenty three were tenanted. A total of twenty one of the twenty three residents were spoken to and twenty were happy to complete the questionnaire (87%).

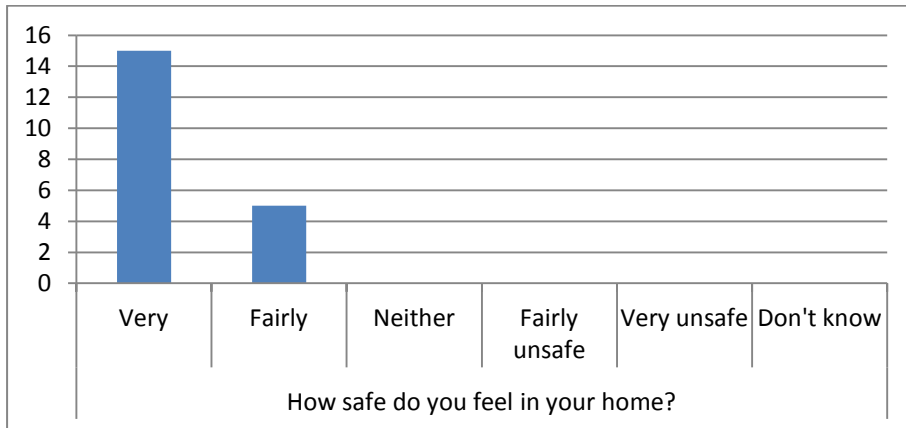
#### 1. Thinking about this local area, how much of a problem do you think each of the following are....

	A very big problem	A fairly big problem	Not a big problem	Not a problem at all	Don't know/no opinion
Noisy neighbours or loud parties		1	1	18	
Rubbish or litter lying around		2	4	14	
Vandalism, graffiti and other deliberate damage to property or vehicles		1	1	18	
People using or dealing drugs			1	19	
People being drunk or rowdy in public places			2	18	
Groups hanging around the streets		1	1	18	

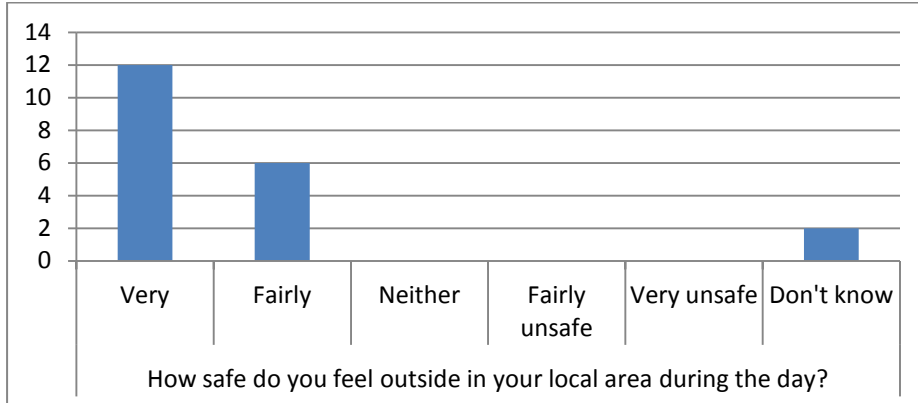


The vast majority of all the responses (88%) stated that the tenants did not experience any ASB problems at all. There wasn't any one specific issue with the responses identifying 'A fairly big problem' (4%), one resident had experienced damage to their vehicle, one complained of dog mess, two mentioned litter problems and one mentioned groups of kids playing outside.

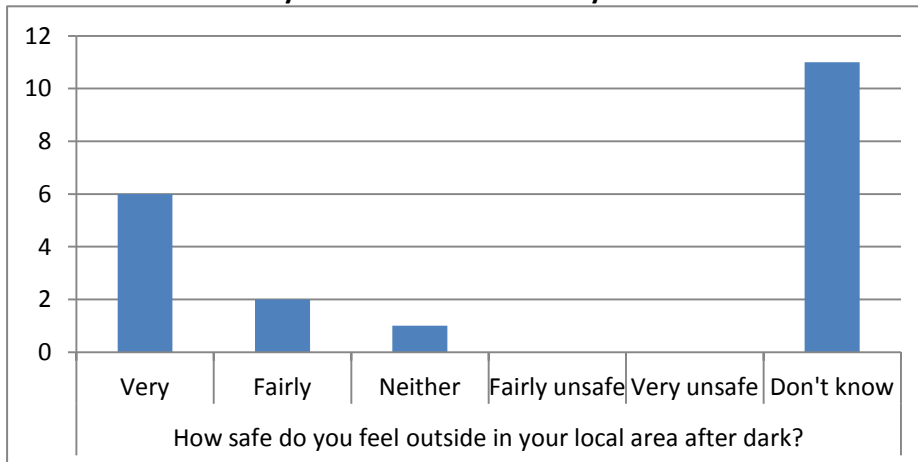
**2. How safe or unsafe do you feel in your home?**



**3. How safe or unsafe do you feel when outside in your local area during the day?**

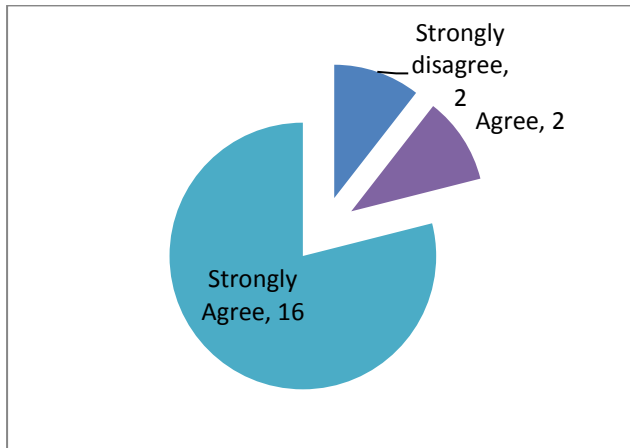


**4. How safe or unsafe do you feel when outside in your local area after dark?**



The general feeling was either safe or very safe in both the home and neighbourhood. Many residents answered 'Don't know' when questioned about being out and about in the area, specifically about after dark, because they didn't go out. However on further questioning no one said the reason they didn't go out after dark was that they felt unsafe, the reason stated was lifestyle i.e. they settle in early with the TV.

**5. I am happy living in my local neighbourhood.**



**6. I find it easy to get to my GP.**

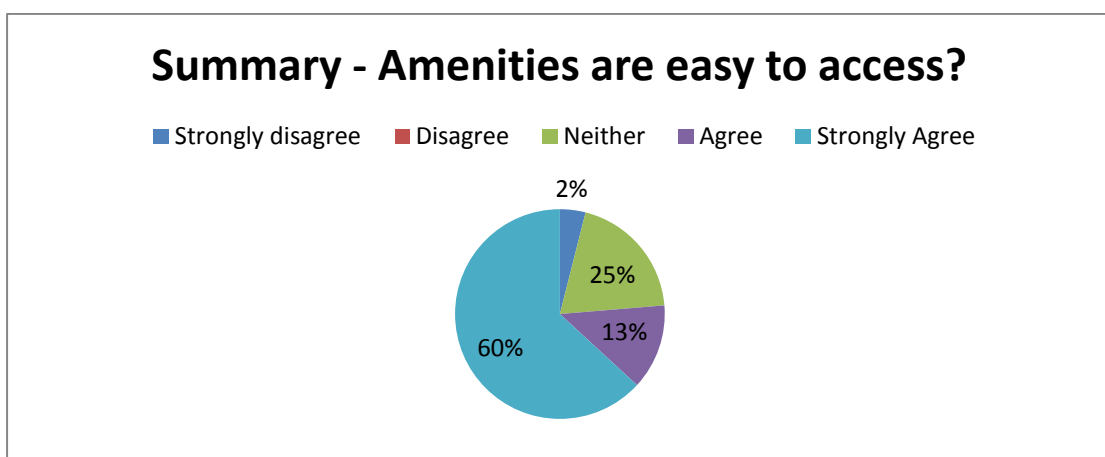
Strongly disagree	Disagree	Neither	Agree	Strongly Agree
1		3	4	12

**7. I find it easy to get to shops.**

Strongly disagree	Disagree	Neither	Agree	Strongly Agree
		5	2	13

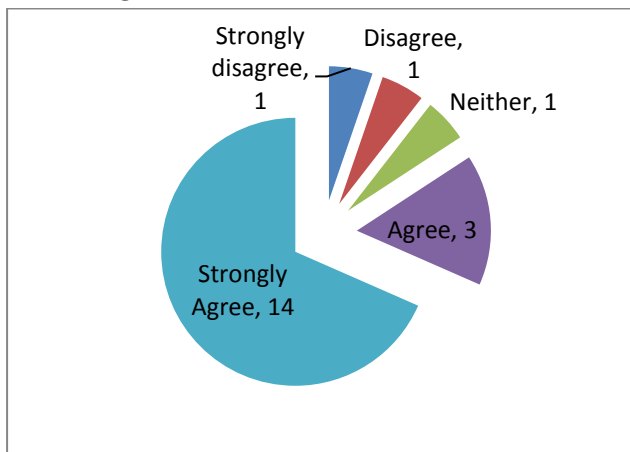
**8. I find it easy to get to other amenities.**

Strongly disagree	Disagree	Neither	Agree	Strongly Agree
		7	2	11



Only one person felt they had any issues accessing local services with 73% stating that they either agreed or strongly agreed that access was easy. However it is worth noting that nine of the eighteen answering positively either have a car or a carer/friend who take them to appt's etc.

**9. I like living at Willow Road.**

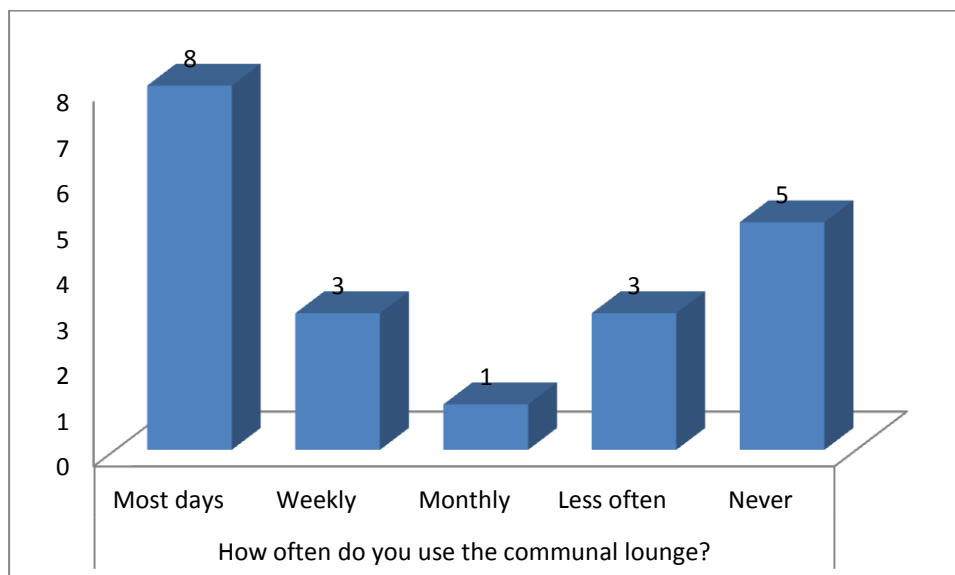


The vast majority of residents are happy with the local neighbourhood (Qu 5) and like living at Willow Road. Of those respondents who 'disagree' with this question, the reasons were around not wanting to live in Stonehouse, as opposed to scheme or area specific issues e.g. one resident is moving soon to be closer to family.

**10. I find it easy to get into my home.**

Nineteen of the twenty residents strongly agreed with this statement, the one who disagreed mentioned the threshold into the property being problematic with a wheelchair.

**11. How often do you use the communal lounge?**



**12. Do you consider yourself to have a disability? Y / N**

Ten of the twenty residents consider themselves to have a disability, five stated mobility issues with other issues mentioned being: Diabetes; COPD; IBS; Learning Difficulty; Deafness. Only three residents have mobility scooters.

**13. Are you on the waiting list for a move? Y / N**

Two of the twenty residents answering the questions are on the waiting list for a move.

**14. Do you have any comment on how warm your property is or how economical it is to heat?**

Seventeen of the twenty residents who answered the question felt that their property was warm and economical to heat. One resident found their property to be cold and two felt that their properties were warm but expensive to heat.

**15. Have you any other comments?**

Other comments included seven residents who complained of the general state of disrepair and felt that the scheme would benefit from some attention. Six of the residents spoke strongly about the good sense of community with a further three specifically stating that they 'didn't want to move'. Other issues mentioned were the age of the doors and windows and the lack of grass cutting, only one resident specifically mentioned that their property was too small (a non-converted bedsit).